



## Put Down the Pointed Sticks!

Why is it that some people are so easy to work with and others seem so *difficult*? Often we find ourselves confronted with situations where we think a co-worker or personal friend is being 'difficult' and trust is destroyed.

Join us, *Walks Beside Coaching*, as we identify what really may be happening and skills to transact together for success:

- ◆ Identify the common types of 'difficult' behavior
- ◆ Identify how the environment may be affecting your conversation together
- ◆ Identify the speech tools this person uses or does not use
- ◆ Identify what that person *really* wants to achieve with their behavior
- ◆ Identify how to measure an unfulfilled promise or commitment & defeat anger
- ◆ Create your plan to transact effectively now, & in the future

❖ Dates: 4/3/08 & repeated on 4/17/08

❖ Hour: 1:00 pm Mountain Time, register at

❖ [http://www.walksbesidecoaching.com/BizOrgwww/Events\\_Workshops.htm](http://www.walksbesidecoaching.com/BizOrgwww/Events_Workshops.htm)  
or call 505-424-4771

❖ Cost: \$25 including plan worksheet